

FROM THE DESK OF VICKY [REDACTED]

February, 25, 2019

Bill,

I wish to express some of the thoughts regarding your representation versus Frank Panetta's (Massimo & Panetta ).

The short time that the case was transferred to Mr Panetta I have gotten to know him well..his strong involvement , his endless devotion & hard work on my case..we met many times to discuss every little detail. He met with me, my brother & Stephen...the attorneys from his office were in constant touch with me & kept updating me on every single detail regarding the case. That was quite a contrast to your representation.

When I asked you to get an update on my case you refused to see me & after I made an appointment you told me NOT to come, since you "didn't confirm the appointment." The one appointment you reluctantly had with Stephen & myself you handed me a letter from a doctor & told me that was the first date you could get with the Orthopedic Dr. I went to the appointment thinking that this expert Orthopedic Dr. represented me...!!! It turned out that he represented the defendant ...!!

I kept asking to be seen by an expert Orthopedic doctor to represent my case & you kept refusing to send me to one...I kept saying that we can NOT have a case if only they have an expert opinion representing them...you kept telling me how expensive it was & that I needed to pay for it & try to discourage me not to Pursue my demand.

You also misrepresented the truth by telling me that the Orthopedic Dr. that provided me with care throughout the ordeal refunded to testify on my behalf. Stephen & I went to see him to confirm that, but he told us that he will gladly testify...!

You violated attorney - client privilege by disclosing to your wife Debby all the details of my lung cancer condition, totally unethical ...!! I felt so choked & betrayed by you.

You tried to negotiate a settlement without my knowledge, or consent..because you presented a very low demand of 90 thousand dollars, the defense had the idea that they could settle for HALF the amount. That damaged my case...you low balled the case in order to get a fast settlement, while seating on the case for 2 years, doing next to nothing..not wanting to invest money or time. The amount of you demanded to settle was never discussed nor did I ever give my consent...I was left in the dark, while everything was done behind my back, without the courtesy of notifying me. My case was greatly COMPROMISED ., my chances to get a much larger settlement were lost, the case was completely diluted by you.

Our last conversation you started discouraging me by telling me that the Jury was going to demand to know why I didn't watch where I was going & that the accident was my fault- knowing well the facts that the invisible wires were put there recently & were not there all the years of me patronizing the restaurant ...the owner of the restaurant admitted that he put them there. There is a video showing the accident happening.

You just turned against me, telling me that I had no case & it would be dangerous & damaging to present such a weak case to a Jury.

I was choked & told you that you were my attorney & turned against me while representing me & promising when you came to my house to have me sign the papers that I had a winning case.

At this point I asked how could you ignore the case for such a long time & totally dilute it...that you kept waiting for an offer of settlement that was never going to come, since they obtained an expert report & we didn't have an expert Orthopedic Dr. checking the damage that was done to my knee. We had NO CHANCE...

You proceeded to FIRE me as your client & told me to look for another lawyer .

I waited for 2 years, while you changed law firms & the case was buried , just to hear you discharge me..!!

Your lack of interest & willingness to fight on my behalf caused me a huge damage.no effort was put into compensating me for the damage for life, for the suffering for the rest of my life with the possibility of knee replacement surgery.

It was the dedication & hard work of Frank Panetta, his skillfully negotiation ability, his passion & fighting spirit...his belief in my case & relentless back & forth negotiation that rewarded me with a more reasonable settlement .they were adamant about settling for 25 thousands only.

Without the caring & emotional involvement that Mr. Panetta displays along with his sharp skills , I would have had to settle for nothing...!!

Yours Truly,

VICKY 